

CIRCULAR 27: ATTEMPTED ARMED ROBBERY ON 15 DECEMBER 2015 AND ADDITIONAL GENERAL SECURITY

What follows is an Incident Investigation Report of the attempted armed robbery that took place on December 15, 2015. This report had been submitted by Tephcor Security Services.

1. INCIDENT INVESTIGATION REPORT

Date: 15 December 2015
Time: Between 20:45 and 23:45
Place: Elisenheim - Erf 408

On Tuesday 15 December 2015 at 20:47 the security control room received an alarm on the Gate 1 Fence. The patrol officers were at that time busy patrolling the far northern fence and responded immediately to the alarm. They found that several wires of the electric fence close to the solar panel of Gate 1 were cut. Four sets of footprints went into the premises.

Upon investigation approximately 45 minutes later the patrol vehicle discovered that several wires on the Gate 3 fence were also cut and the same footprints were found.

At 23:48 gunshots were heard from the direction of House no 408 and the patrol officers responded and arrived within minutes on the scene.

Investigation: It was clear that four suspects entered the Gate 1 fence at 20:47 and took the solar panel battery out of the control box. They then left through the same gap in the fence and ran in the direction of the Okahandja main road. Their tracks were followed to a small hill south west of the estate where the solar panel battery was found where they've dumped it.

The same suspects later cut the Gate 3 fence in the same manner. Here they went into the estate for a short distance where after they turned around and left as they came in. After the gunshots were heard at 23:48, the patrol officers arrived on the scene to find the front door window of Unit 408 shattered.

Closer investigation revealed that the same suspects tried to break into the house, but alerted the occupant who woke up from the noise. Their dog responded at that time and the suspects started firing four shots were fired, two hit the house. One of the bullets that hit the wall bounced off and fell on the tar road in front of the house. The suspects ran back to where they've cut fence of gate one and fled into the direction of the highway.

The bullet recovered, seems to be that of a 9mm caliber gun. No spent cartridges were found on the scene. No one was physically hurt during the incident. The police arrived within minutes at the scene and attended to the situation. The case is under investigation.

2. MEASURES TAKEN BY THE ELISENHEIM OWNERS ASSOCIATION TO SAFEGUARD OUR RESIDENTS

- a. Two additional 4x4 response motorbikes were bought so that there can be two response teams going in two directions simultaneously.
- b. Two extra patrol officers had been appointed additional to the security team.
- c. One security officer will be stationed permanently at the reservoir and issued with special night vision surveillance equipment to monitor movement, specifically at night.
- d. Three additional foot patrol officers had been appointed to permanently patrol the outer security fence.
- e. Possible security risk areas around the security fence are in the process of being closed up and made safe.
- f. Plans in progress to establish a Neighborhood Watch are being stepped up.
- g. Some rule changes had been changed to safeguard personal property and Homeowners. (Discussed hereunder)

3. WHAT THE HOMEOWNERS CAN DO

- a. Become a member of the Neighborhood Watch.
 - i. Talk to Mr Gee Prinsloo @ 081 129 7376.
- b. Schalk Kruger Jr. and I took a unilateral decision to allow homeowners to install the CLEAR BURGLAR BARS from Wispeco, Allers Aluminum, Africa Glass, Alu Glass and many other suppliers onto their windows. We will then motivate this decision and have it ratified next year to replace the “no burglars” clause in our rules.
- c. I observed that all front and back doors of our houses are opening to the outside therefore we have also decided that you may fit the Xpanda type SECURITY DOORS on the inside of your doors.
 - i. Please note that there are many of these types of doors on the market but I am in the process to negotiate for a special price for Elisenheim homeowners.
 - ii. It is IMPORTANT that the security doors will NOT be fitted on the outside of the doors but rather on the inside of the front or sliding doors.
 - iii. The color of these doors must be WHITE.
 - iv. Please note that technicians for the installations of burglar bars as well as doors will be allowed on site for the entire duration of the holidays.
- d. Install a separate security door to your bedrooms that you can lock at night.
- e. Your panic button should be installed on the bedroom side of the gate.
- f. Have an alarm system fitted in your house please.
- g. Have a motion sensitive security light installed at strategic places on your property.
- h. Report all suspicious movement to the security gate immediately @ 081 277 0585
- i. The number of City Police is 061 30 2302 or 081 569 0996 or 081 322 9915

4. All these measures will be in place until the end of February and then re evaluated.

5. **Homeowners WhatsApp Group.** Personal concerns and a word of caution

I read a storm of genuine concern, dissatisfaction, personal attacks gossip etc from the members of the WhatsApp group. What surprise me is that I only had three calls and two e-mails from those concerned Homeowners, two of which came from the Security Committee.

As with various other incidents in the past, a hundred people climb onto the bandwagon of the issue of the moment, they speak out their opinions in no uncertain terms and forgive me for saying this, some in a way that is not very pleasing.

I do not see that the members of the group use the group constructively, to me it appear to be a moaning and groaning forum, provoking others to dissatisfaction, usually spreading half truths based on a lack of ALL the facts and personal badgering place of various people, committees, Trustco etc. If you are unhappy with your child's behavior at home, you talk to him about it; we do not tell the School Principal, do we?

Why, why can we not be proactive in our approach towards problems?

- How is it possible that only 5, only 5 of all the contributors on the WhatsApp group spoke to me about the attempted robbery directly?
- PLEASE DO DISAGREE or BE UNHAPPY it is your right, but please become involved in the security committee's work or what issue you are grieved about.
- Verify the facts about issues you are unhappy or disagree with.
- If you do speak your mind, please also make constructive suggestions the Office of the Estate Manager will appreciate it.
- Is it fair that Mr Gee Prinsloo and a few others carry the burden of security issues alone? I do not think so join him please in his effort with this.
- What happened to the good old rule that if you cannot say anything good about someone rather keep quiet.....

This last part of the Circular was not a good experience for me to write. I do apologize in advance for the fact that some Homeowners will experience this part as patronizing and whatever. But I am absolutely convinced that if we want to live as a meaningful cohesive group, we shall have to make a few changes in the way we communicate with one another.

Thank you,

SCHALK KRUGER SR
ESTATE MANAGER ELISENHEIM