



**TEPHCOR**<sup>®</sup>  
ARMED RESPONSE

# Monthly Report for Elisenheim

*Let Tephcor monitor your house alarm at Elisenheim for only N\$200.00 per month.  
(Exclusive to Elisenheim Residents only)*

30 June 2015

1. Total of alarms received on fence:	<u>157</u>
2. Housebreakings:	<u>0</u>
3. Theft:	<u>0</u>
4. Attempted Housebreakings:	<u>0</u>
5. Attempted Theft:	<u>0</u>
6. Any damages on the Estate:	<u>2</u>
6.1 New fence cut at the Northern Side	
7. Total of Resident disks hand out:	<u>232</u>
8. Total of Contractors ID cards issued:	<u>254</u>
9. Construction workers removed from estate and ID cards confiscated:	<u>6</u>
10. Complaints received from Residents:	<u>0</u>
11. Construction Workers exceeded the prescribed time:	<u>2</u>
12. Total of Alarms connected to Tephcor Armed Response:	<u>9</u>
13. Total of Alarm call outs received and attended to:	<u>254</u>

**Note: (13)** The majority alarms attended to by the ground staff (vehicle) was caused by beams picking up plant movement (wind), workers on site next to completed houses with beams and pets. Accidental panic activation (Wrong Button). Testing of Systems with control room. Average 4.23 alarms day & 4.23 alarms night

14. Total of Contactors Disks hand out:	<u>19</u>
15. Total of Domestic / Gardeners ID cards issued:	<u>0</u>



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16. Construction Workers warned not to move around on the Estate:	<u>27</u>
17. Complaints received from Contractors:	<u>0</u>
18. Veld Fires attended to:	<u>0</u>
19. Wood confiscated by officers at the gate:	<u>2</u>
20. Public found gathering wood:	<u>2</u>
21. Total of visitors disks hand out:	<u>0</u>