

Monthly Report for Elisenheim

30 November 2017

1. Total of alarms received on fence:	<u>280</u>
2. Housebreakings:	<u>2</u>
Note: (2) 1. Unit reports that Xbox was stolen. 2. Unit reports that N\$70.00 was stolen, window broken from the inside.	
3. Theft:	<u>1</u>
Note: (3) Solar Panels (Replaced By Tephcor)	
4. Attempted Housebreakings:	<u>0</u>
5. Attempted Theft:	<u>0</u>
6. Any damages on the Estate:	<u>1</u>
Note: (6) Exit Boom Gate out of order since Oct 2015	
7. Total of Resident disks hand out:	<u>Eon Site Office</u>
8. Total of Contractors ID cards issued:	<u>120</u>
9. Construction workers removed from estate and ID cards confiscated:	<u>21</u>
10. Complaints received from Residents:	<u>0</u>
11. Construction Workers exceeded the prescribed time:	<u>0</u>
12. Total of Alarms connected to Tephcor Armed Response:	<u>5</u>
13. Total of Alarm call outs received and attended to:	<u>271</u>
Note: (13) The majority alarms attended to by the ground staff (vehicle) was caused by beams picking up plant movement (wind), workers on site next to completed houses with beams and pets. Accidental panic activation (Wrong Button). Testing of Systems with control room.	
14. Total of Contactors Disks hand out:	<u>Eon Site Office</u>
15. Total of Domestic / Gardeners ID cards issued:	<u>43</u>
16. Construction Workers warned not to move around on the Estate:	<u>38</u>
17. Complaints received from Contractors:	<u>3</u>
Note: (17) Payment Disputes	
18. Veld Fires attended to:	<u>0</u>
19. Wood confiscated by officers at the gate:	<u>0</u>
20. Public found gathering wood:	<u>0</u>

21. Total of visitors disks hand out:

0