

Property Services (Pty) Ltd.

EON Property Services (Pty) Ltd. Registration Number: 2001/172

VAT Registration Number 2758363-01-5

Director: S.E.M. Lohle

OFFICIAL MANAGING AGENT FOR THE ELISENHEIM HOME OWNERS ASSOCIATION

The CEO City of Windhoek Mr. R Kahimise P.O. Box 59 Windhoek 01/10/2018

NOISE NUISANCE/BOKOMO FACTORY/BRAKWATER

Dear Sir,

It came to my attention that the noise emitted from the Bokomo Factory in Brakwater on the opposite of the Elisenheim Township is creating a "noise nuisance" that is disturbing the convenience and peace of our residents, especially during the night shift from 18H00 in the evening until 06H00 in the morning.

My Homeowners asked me to write this letter to you on their behalf.

My investigations lead me to believe that the present facility was fitted into what was previously a warehouse and that an Environmental Impact Study, when the Elisenheim Estate was planned, would not have picked up this possible future noise hazard.

I was also informed, not officially, that the factory planned to fit noise muffling equipment by December 2017 but that this had not been done.

Our request is that your kind office will;

- 1. Formally investigate this issue to determine if this facility had in fact ever been subjected and or zoned to complying with the Noise Control Regulations as stipulated in General Notice No. 77 published in Government Gazette No. 3612 on 30 March 2006
- 2. Inspect this facility to ascertain if they do in fact comply with the Noise Regulations referred to above; *and if not*, that they will be instructed to comply.
- 3. That if they do have Noise Control measures in place, that Bokomo will provide us with a scientific report denoting the *maximum allowable Limits in dB(A) Leq*; this denotes the frequency weighting in the measurement of noise and corresponds to frequency response characteristics of the human ear.
- 4. That if it is at all possible that a silence time zone for the time between 18H00 at night to 06H00 in the morning will be imposed for the convenience of the residents of the Elisenheim Estate.

I trust that this request will receive your favorable and speedy attention, waiting in anticipation of your response.

Kind regards,

Schalk Kruger Sr Estate Manager Elisenheim For and on behalf of the ELISENHEIM OWNERS ASSOCIATION