

## PROPERTY SERVICES (PTY) LTD.

EON Property Services (Pty) Ltd. Registration Number: 2001/172 VAT Registration Number 2758363-01-5 Director: S.E.M. Lohle

OFFICIAL MANAGING AGENT FOR THE ELISENHEIM HOME OWNERS ASSOCIATION

## NOTES TO THE BUDGET 2020 to 2021

## **GENERAL NOTE**

In years past we have accounted for all Levies invoiced as income in the budget, predicting the income statement as at the year end of the following year. This position leaves a threat that the EOA may be faced with a cash flow problem in any one year because not all income invoiced is received in the bank.

A specific example is that we budgeted for interest received on arrears in full when in fact most people that are in arrears continue <u>not</u> to pay levies and also do <u>not</u> pay the interest charged.

With regard to the position mentioned, the Trustees have decided to in future prepare the annual budget taking into account any amounts that will not be received in cash.

To meet the objective:

- 1. The budget will reflect the income line item as invoiced
- 2. The income line item will immediately be followed with a line item to adjust the shortfall in cash flow.

Meeting Charge	0.04%	3,750.00
Legal Fees E103	0.12%	10,000.00
Office Refreshment E101	0.14%	11,500.00
Total Bank Service ChargesEB500	0.16%	13,520.16
Office Expense Nashua E104	0.24%	20,025.41
Nursery EN300	0.24%	20,400.00
Audit Fees	0.30%	25,500.00
Office Stationery MAN1013	0.53%	45,000.00
Telephone MTC TEL1001	0.69%	58,845.00
Insurance El700	2.14%	182,335.35
Total Office Rent Elisenheim	3.01%	255,609.11
Total Maintenance & Repairs EM800/ER900	3.58%	304,688.04
Waste Water Treatment E108	4.09%	348,000.00
Total Vehicle Repairs/ Expenses EV200	4.65%	395,455.57
Total Staff and management Expenses	34.18%	2,906,434.37
Total Security	45.89%	3,902,659.12
TOTAL	100.000%	8,503,722.12

## **EXPENSES AS A PERCENTAGE OF TOTAL EXPENSES**

The notes below comment on the specifics in the budget.

NOT ES			
LJ	ERVEN ANALYSIS		
	The market is sluggish and based on the sales of last year - we expect 2 new erven to register		
1	per month		
2	Total number of Residential erven registered		
3	Total number of GR units registered		
4	Total number of Business erven registered		
5	Levies per Erf Payable – please note that an increase of 3.0% is budgeted from 1 October 2022		
6	Levies per GR unit Payable		
7	Levies per Business Erf Payable – The levy is for the Urban Village. We have only charged the village 20% of the total levies so as not to burden them with extra costs whilst the village is finding it difficult to attract more customers		
8	Levies for Residential Erven Collected		
9	Levies for GR units Collected		
10	Levies for Business Erf Collected		
11	Total levies collected per month/year		
NOT			
ES	INCOME AND EXPENSE BUDGET		
	Design Deview Committee (DDC) Officer charges for engravel of plans, increations, nonelties		
1	Design Review Committee (DRC) Officer charges for approval of plans, Inspections, penalties and alterations etc.		
	Total interest collected on arrears		
	The Trustees resolved not to account for the income because the interest is mostly not		
2	received from members that are in arrears		
2.1	The adjustment to negate the income from arrears		
2.2	With the low interest rates the banks do not pay interest on current account		
2.3	Interest received on cash investments with Elite Save, FNB & Loan to EPDC.		
2.4	Total interest received reduced because we have not accounted for the interest on arrears		
	Total levies invoiced per erf, Sectional Units and Business Erf		
3	Increase in levies of 3.0% is budgeted from 1 October 2022.		
3.1	The average calculation for the past years illustrate that we have a constant negative recovery of approximately 2,5% of levies invoiced. The adjustments for non-collection is reflected		
3.2 4.1	The net levies collected in Cash for budget purposes Special Levies charged to members that make use of the Machinery of the EOA and that have		
7.1	business consent to operate from home		
4.2	Special levies raised on owners that operate a business from their property		
	The previous year budget overestimated the income that will be generated from the "lease" of		
	the tipper. The lease was calculated at N\$550-00 per hour but it was found that the rate should		
	be N\$350-00. The previous budget also anticipated that the tipper will be purchased earlier		
4.3	than July 2021. The adjustments have been taken into account for 2022 to 2023.		
4.4	Lease of TLB to owners on the Estate		
4.5	Total income from levies		

5	Income from residents that make use of the picnic area			
	Contractors and domestic workers require access cards to enter the Estate. Cards are printed			
6	a cost of N\$50-00 per card. The office issues approx. 50 cards per month			
	Every property that is sold must obtain a clearance certificate to certify that the levies are paid			
7	up before the property can transfer. Cost of clearance is N\$464-00			
8	Income from penalty fees issued to members that have transgressed the rules			
9	TOTAL INCOME for 2022 to 2023			
10	Annual Audit fees. The Audit was placed on tender and the accepted tender price is quoted			
11	Bank Service charges			
	Most of the insurance is paid with an annual premium payable in Dec/Jan every year. Monthly			
	premium is payable for vehicles and Cell Phones. The tipper was added in July 2021. The E			
	also took out personal accident cover for the workers on the Estate, hence the higher than			
12	normal increase in premium			
	We had no litigation by the EOA. All legal costs are recovered from members when they are in			
13	arrears. We do however make a provision for legal charges that we may incur			
14	Repairs and maintenance – The line items are self-explanatory			
14.1	Advertising for personnel			
14.2	Cleaning Material for office and vehicles. Extra vehicles purchased increased the costs			
	Cost for tools and general maintenance items on the estate. The large increase is due to 8 river			
112	crossings that must be safeguarded. The cost per river crossing is estimated at N\$6000-00			
14.3	meaning an additional N\$48,000-00 above the amount spent in the previous year			
14.4 14.5	Signage that must be erected on the public open spaces, parks and streets			
	Repairs made to storage containers, staff toilets etc.			
14.6 14.7	Provision for computer maintenance			
-	Continuous maintenance on the electric fence			
14.8 14.9	Repairs to Tools and Machinery Service of machinery and equipment			
14.9	Stones that damage property when cutting the grass			
14.10	The Sewerage Pump Stations require continuous maintenance			
14.11	TOTAL Maintenance & Repairs			
14.12	Management Fees for the administration of the EOA:			
	Collection of Levies, Collection of arrear levies, Payment of Debtors, Arrange for the investment			
	of surplus funds, all accounting for the operations of the EOA, Arrange insurance for the assets			
	of the EOA, payment of salaries, tax and social security, Employee service contracts, all			
15	secretarial duties, management reporting to the Trustees			
16	Cost for hiring of hall for AGM meetings			
	Previously the nursery was operated by the EPDC. The EOA took responsibility for the nursery			
	in the latter part of last year concurrently the high increase in cost. Cost for operating the			
	nursery to grow and plant trees and plants on the estate. Purchase of anti-weed, plastic bags,			
17	compost, tools etc.			
18	Cost for operating copy machine			
	Trustee meetings are held from 13h00 to 17h00 - Cost for refreshments at Trustee meetings.			
19	Also includes cost for year-end staff party for staff and workers on the estate in December			
19.1	Donation to participate in the "Santa Drive" on the Estate			
20	Cost of office rent for EOA at Urban Village			

21	Cost of office stationary			
	In years past the estate employed extra guards over the festive season. The Trustees have			
	decided already in the previous year that the additional guards are not necessary.			
22	Security on the estate is the primary objective for the EOA and accordingly the Security is			
22	almost 50% of the total annual expenses of the EOA.			
23	Salaries for management on the estate			
24	Overtime paid to staff that must attend to matters outside of office hours			
	The Trustees have implemented a <u>discretionary</u> Performance Bonus System whereby targets			
	are set for management to achieve certain goals during the financial year and whereby a panel evaluates the staff performance against the goals set. A provision of 80% of the monthly cost to			
25	company is provided			
26	Total Cost of Office Staff Salaries – DRC Officer & Office Assistant			
27	Cost of Uniforms for Workers			
	Workers transport to and from Elisenheim. Previously the staff was transported on two bakkies			
	owned by the EOA. Estate Management had to come in before work hours to collect the staff			
	and had to deliver the staff after working hours. The hours so worked was charged as overtime.			
28	The analysis showed that using the transport system saved the EOA N\$3,500-00 per month			
29	TOTAL Staff cost			
30	Cell Phone charges for staff issued with cell phones			
	Diesel & Petrol charges are calculated at last year's cost and we have added 16% for the			
	increase in fuel charges. Additional fuel cost of N\$22,400-00 for the tipper was added to the			
	cost and accordingly there was a large increase in cost. We have deducted the cost of diesel for			
	the transport of staff and accordingly, notwithstanding the increase in the tipper diesel the			
31	overall cost is slightly lower than last year			
32	The tipper truck was purchased on HP. The monthly cost of finance is accounted for			
33	The large increase in License fees are due to the license fee for the tipper in the amount of N\$11,900-00			
	A few of the vehicles are due for new tyres and in addition, tyre repairs are a constant with the			
34	TLB and Tractor delivering heavy duty field work.			
	Cost for Vehicles that must be serviced. It was a consideration to replace the tractor but after			
	evaluation and quotes it was decided to repair the tractor for N\$37,000-00. The amount is			
	included in the July 2022 Budget. Repairs of N\$15,000-00 is included for repairs to the Dyna Truck in August 2022, concurrently the large increase in cost. The FAW Tipper was bought			
	without a service plan and needs to be serviced at 15000 km intervals @ N\$15,000.00 per			
	service. The Dyna's service plan has expires and needs to be serviced at 15,000 km intervals @			
	N\$5,500.00 and the Isuzu pick-up has also run out of its service plan and will cost the			
35	equivalent of the Dyna to service			
36	Total Vehicle expenses			
	In terms of the Articles of Association - The EOA is liable for a portion of the operations of the			
	waste water treatment plant, whereby the CoW invoices the EPDC and the EPDC invoices the			
37	EOA for the additional expenses			
38	TOTAL Expenses			
39	INCOME before CAPEX and Depreciation			
40	Balance in Current Account			

41	Investment in Elite Save		
42	Investment with FNB		
	Loan to EPDC – to be converted into a deposit for the purchase of an Erf for the Office of the		
43	EOA		
44			
44	Calculation of interest on investment		
_	Provision for depreciation on assets		
46	Provision for Office Building 2022 to 2023Provision for Estate and lifestyle improvements:		
	Description	Amount	
	Improvements POS Erf 1011	176,000.00	
	Improvements POS Erf 1016	55,000.00	
	Office Tint	10,000.00	
	Office Dry Wall	15,500.00	
	Security Cameras	300,000.00	
	Lights on Fence	35,000.00	
47		591,500.00	
48	The EOA must provide 5 x Gazebos for the security staff at the gate		
49	The sewerage pump stations must	be equipped with "Catch Baskets"	
50	Total provisions for the financial ye	ear 2022 to 2023	
-	There is a net shortfall after we have	ve provided for depreciation and provisions for estate and	
51	Lifestyle improvements. The short	fall is funded form reserves	
52	The total "Cash" Reserves of the Es	state	
	-	ovision that the members have approved to make provision if	
53	Municipal services fail and the EOA must attend to the services		
54	Cost to purchase the office Erf		
55	Provision for the cost to build the EOA office		
56	Funding of the shortfall for 2022 to 2023		